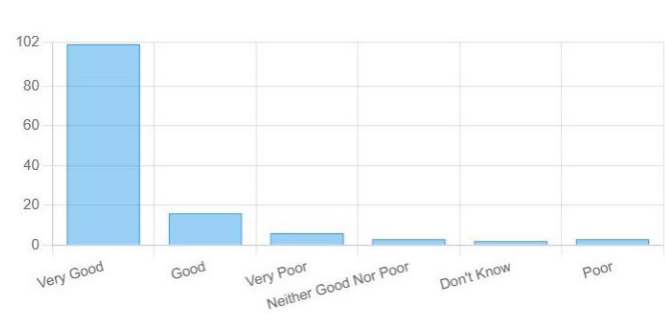


# NHS Friends & Family Results

Answer	Total
Very Good	101
Good	16
Very Poor	6
Neither Good Nor Poor	3
Don't Know	2
Poor	3



## What you had to tell us

## We asked... "Can you tell us why you gave that response?"

Comment	Date
I saw Clare for blood and review she could not be kinder or more thoughtful. A real asset for the Practice	18/03/2025
The administrative and appointment staff at Keats are hardworking and caring and do a wonderful job. Unfortunately, the same cannot be said for the medical care provided by the GP's. Most of the doctors appear to work part time. Why is that? Isn't General Practice a full commitment? It certainly used to be in the past. Then a patient knew and expected to be able to see their doctor and that doctor knew their patient. This isn't the case	18/03/2025
Lovely Surgery. First visit with my grandson. Great to be on time. Friendly receptionist, caring and attentive Dr K Thanks you	18/03/2025
Everyone there from the front desk to the doctors and nurses are so helpful and always consistent. I've been a patient for about 19/20 years and my children are patients too. I wouldn't want to have to go anywhere else.	06/03/2025
The dr was excellent. Calm respectful intelligent thoughtful. Very impressive	12/02/2025