



Keats Group Practice Newsletter

We're excited to introduce to you our all new patient newsletter!

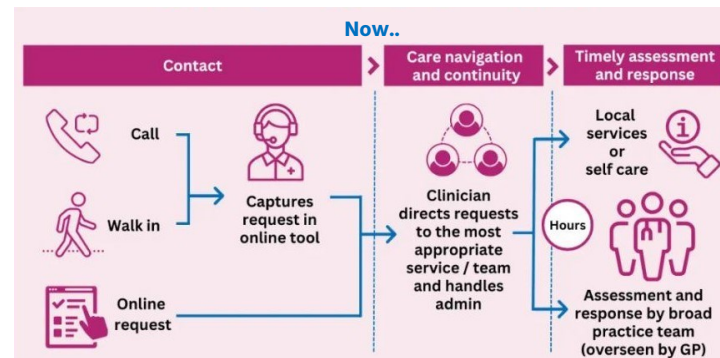
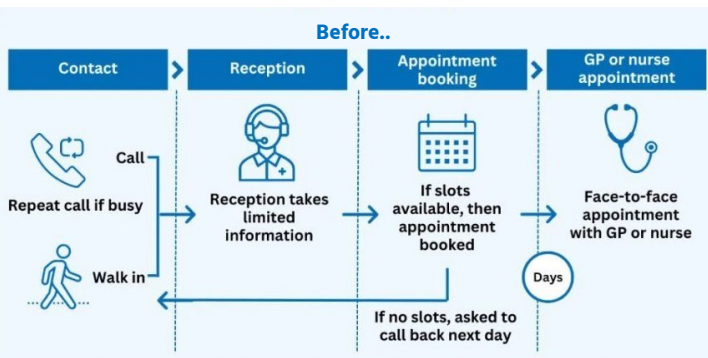
This winter, we've been working hard on lots of improvements at the Keats Group Practice. With all these changes, we decided to create a newsletter to guide you through all the options and insights beyond just booking an appointment with your GP.

Our aim is to help patients to be more informed and push another step toward ensuring you have access to the best care possible.

So what's new?

- Updates and improvements to our website to make it easier to find information and access useful links.
- Within our appointments page you can now find a new eConsult how-to guide to help navigate the booking process.
- Improvements in processing online consultation requests along side self booking links increasing appointment accessibility for times that work for you.

Self booking feedback survey - Help us make changes that work for you



How long will it take?



Repeat Prescribing or Dispensing?

It's important to review how we manage our medications. Many patients rely on repeat prescriptions, but there's a growing shift towards repeat dispensing...so what's the difference?

Repeat Prescriptions are where you request this from your GP surgery or pharmacy each and every time your medication runs out or is low.

Repeat Dispensing is a service which allows your GP practice to prescribe up to 12 months of medication at once. You can then get your medication at regular intervals (e.g., every month or two) without needing a new prescription each time.

This is another great way to save you time and reduce visits to the GP practice.

Find out how to do this via our website keatsgrouppractice.co.uk/repeat-dispensing or directly via digital.nhs.uk



What is the NHS App?

The NHS App is owned and run by the NHS. It can be accessed by anyone aged 13 and over registered with an NHS GP surgery in England or Isle of Man.

Once you have verified your identity in the app, you will have easy, 24/7 access to a growing range of health services and information.

It doesn't replace existing services. You can still contact your GP surgery in the usual ways.



Download the free NHS App

VIEW YOUR GP HEALTH RECORD

See new appointment notes, letters and test results in your NHS App



Choose the Right Care



Self Care

Grazed Knee
Hangover
Sore Throat
Cough



NHS 111

Unwell?
Unsure?
Need help?
GP surgery closed?



Pharmacy

Diarrhoea
Hayfever
Painful cough
Runny nose



Your GP

Ear pain
Fever
Persistent vomiting
Unexplained pains



Urgent care centre or minor injury unit

Broken bones
Severe sunburn
Sprains
Strains



Emergency Department or 999

Chest pains
Heavy bleeding
Severe burns
Stroke

Remember

The Emergency Department or 999 is for emergencies only



Text **SHOUT** to **85258**
For free, confidential support, 24/7
NHS in partnership with **shout**

Text the word **SHOUT** to 85258 for free, anonymous support that won't show up on your phone bill.
You don't need to register, download an app or use mobile data. For more information, visit giveusashout.org.

Think Pharmacy 1st

Your pharmacist can offer clinical advice on minor health concerns, and prescribe treatment for seven common conditions without patients seeing a GP

- ✔ Earache
- ✔ Impetigo
- ✔ Sore Throat
- ✔ Shingles
- ✔ Infected Insect Bites
- ✔ Sinusitis
- ✔ Urinary Tract Infections in women aged 16 - 64

Our Clinicians

GP PARTNERS

Dr Sheldon - Dr Scott - Dr Radia

SALARIED GPs

Dr Ng - Dr Meehan - Dr Garala - Dr Khoshkoo

Dr Saleem - Dr Soffair - Dr Walters

Dr Williams

GP SPECIALIST TRAINEES

Dr Engler - Dr Nachiappan - Dr Rodrigues

Dr Whiteman

PHYSICIAN ASSOCIATES

Gemma Dejean - Roobin Nithiananthan

Ema Khanom

NURSING TEAM

Sarah Francis - Senior HCA

Clare McCarthy - Practice Nurse

PHARMASISTS

Yasmin Monfared - Angharad Jones



Scan our newsletter feedback QR code tell us what you think