



# KEATS GROUP PRACTICE

## Patient Participation Group (PPG)

<https://www.keatsgrouppractice.nhs.uk>

Date: October 2018

### Staffing:

**Welcome to:** Mr Michael McGregor— IT & Facilities Manager, Dr Gemma Hopkins— GP Registrar (female), Dr Gregory Hugenholtz—GP Registrar (male) and Dr Raj Badiani—GP Registrar (male)  
Dr Rosie MacDonald—GP who will be joining us in November'18

**Goodbye to:** Ms Nilza Oliveria—Practice Nurse, Dr Saddif Ahmed—GP Registrar, Dr Lucia Grun—retiring at the end of October 2018

### Making Appointments Gets Easier



#### On-line Patient Access

Did you know by registering with the new Patient Access service you can:-

- Book, cancel or change Doctor appointments .
- Order repeat medication
- View your medical record including medication, immunisations, allergies and test results.

To keep the system secure you'll need to bring along some photo ID (passport or driver's licence) to Reception so that they can give you *your unique registration details* .

*Please note, this service is currently only available to patients aged 16 and over.*

### Appointments

#### Consulting Times

	Morning	Afternoon
Monday	08:00 - 12:00	15:00 - 20:00
Tuesday	08:00 - 12:00	15:00 - 20:00
Wednesday	08:00 - 12:00	15:00 - 19:30
Thursday	08:00 - 12:00	15:00 - 20:00
Friday	08:00 - 12:00	15:00 - 18:30
Weekend	closed	closed

The Surgery & Telephone line is closed from 1pm-2pm everyday for staff meetings and clinical administration.

After 6:30pm, the telephone lines are for routine enquiries only. Emergencies will be redirected to the NHS Out Of Hours Service.

Appointments between 8:00am-9.00am and 6.30pm-8.00pm are pre-booked routine appointments, and there are no walk-in or emergency appointments during those times.

**Tel: 0203 435 4672**



### Flu Clinics 2018 for Eligible Patients

Patients aged 65 + over *pre-bookable appointments available from Monday 24th September '18*

Patients aged 18-64 at risk *pre-bookable appointments available from Monday 1st October '18*



**Calling all Patients**— We are looking for more patients to join us in providing feedback & support with the provision & development of services that affect you. If this would be of interest, please visit our Patient Participation Group section of the practice website and submit your interest.

### **Power of Attorney**

Have you set up your power of attorney for health and wellbeing or finance? Everyone should have these — It's easy to do.

Simply go to the following website:

<https://www.gov.uk/government/publications/make-a-lasting-power-of-attorney>

You don't need your GP or solicitor to sign—a close friend can sign as a witness.

### **SELF CARE**

Do you really need to come in and see the doctor?

Can someone else help? - the nurse, the health care assistant, or the pharmacist?

Pharmacists in Camden can now give advice and treatment on a range of minor health problems

- *Athletes foot*
- *Constipation*
- *Cough*
- *Cystitis*
- *Diarrhoea*
- *Earache*
- *Fever*
- *Hayfever / allergic rhinitis & allergies*
- *Head lice*
- *Indigestion*
- *Insect bites and stings*
- *Minor burns and cuts*
- *Mouth ulcers*
- *Sore throat*
- *Sprains and strains*
- *Teething*
- *Threadworm*
- *Vaginal thrush*
- *Verruca and warts*
- *Viral upper respiratory tract infection*

### **GP Extended Access Hubs**

***to book an appointment at any of these locations, please call 020 7391 9979 Or visit [www.camdengphubs.co.uk](http://www.camdengphubs.co.uk)***

Weekend and out of hours appointments are now available for GP and general nursing services at the following four locations in Camden:

#### **Somers Town Medical Centre**

77-83 Charlton Street, London, NW1 1HY

Opening Hours: Weekdays from 6.30pm to 8.00pm  
and on Weekends from 8.00am to 8.00pm

#### **Brondesbury Medical Centre Centre**

279 Kilburn High Road, NW6 7JQ

Opening Hours: Weekdays from 6.30pm to 8.00pm  
and on Weekends from 8.00am to 8.00pm

#### **Caversham Group Practice**

4 Peckwater Street, Kentish Town, NW5 2UP

Opening Hours: Weekdays from 6.30pm to 8.00pm  
and on Weekends from 8.00am to 8.00pm

#### **Swiss Cottage Surgery**

2 Winchester Mews, NW3 3NP

Opening Hours: Weekdays from 6.30pm to 8.00pm  
and on Weekends from 8.00am to 8.00pm

You must be a Camden resident or registered with a Camden GP to take advantage of these services.

You must also be registered with the Care Integrated Digital Record (CIDR) program (You may opt out of the program following the visit if you wish).

### **Practice Collaborations—Shared Pharmacist**

Keats Group Practice, Hampstead Group Practice and Park End Surgery have employed Niketa Dass, a pharmacist, to work across practices.

Niketa carries out medication reviews, ideally focused for patients with poly-pharmacy, multi-morbidity, or medicine management issues. Medicine queries from GPs, Patients and Pharmacists. Smoking cessation, DOAC initiation and annual reviews, as well as supporting audit work for the practices.